

Natasha Wills DNP, ARNP, CPNP-PC Pediatric Behavioral and Mental Health Services 1700 NW Gilman Blvd. Suite 205, Issaquah, WA 98027 (206) 636.1086 <u>natasha@premierpeds.net</u>

### NOTICE OF PRIVACY PRACTICES

### THIS NOTICE DESCRIBES HOW MUCH MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW THIS NOTICE CAREFULLY AND SIGN.

This practice creates a medical record of your health information in order to treat you, receive payment for services delivered, and to comply with certain policies and laws. I am also required by law to provide you with this Notice of our legal duties and privacy practices. In addition, the law requires me to ask you to sign an Acknowledgment that you received this Notice. I am required by federal and state law to maintain the privacy of your medical information. Medical information is also called "protected health information" or "PHI." I am also required by law to notify you if you are affected by a breach of your unsecured PHI. I reserve the right to change the terms of our Notice of Privacy Practices at any time. Any new Notice of Privacy Practices will be effective for all PHI that I maintain at that time. I will provide you with a copy of the revised Notice of Privacy Practices by sending a copy to you in the mail upon request or providing one to you at your next appointment.

### HOW WE MAY USE AND DISCLOSE HEALTH INFORMATION ABOUT YOU:

**For Treatment.** Your PHI may be used and disclosed by those who are involved in your care for the purpose of providing, coordinating, or managing your health care treatment and related services. I can use your health information and share it with other professionals who are treating you. This includes consultation with clinical supervisors or other treatment team members. I may disclose PHI to any other consultant only with your authorization. I may leave a message for you regarding an appointment. You can ask me to contact you in a specific way (for example, home or cell phone) or to send mail to a different address. I often leave messages on voicemail; if this creates a problem, please let me know. I also use cellular phones and privacy cannot be guaranteed with these devices.

**For Payment**. I may use or disclose PHI so that I can receive payment for the treatment services provided to you. This will only be done with your authorization. Examples of payment-related activities are: making a determination of eligibility or coverage for insurance benefits, processing claims with your insurance company, reviewing services provided to you to determine medical necessity, or undertaking utilization review activities. If it becomes necessary to use collection processes due to lack of payment for services, I will only disclose the minimum amount of PHI necessary for purposes of collection.

**For Health Care Operations.** I may use or disclose, as needed, your PHI in order to support our business activities including, but not limited to, quality assessment activities, employee review activities, reminding you of appointments, to provide information about treatment alternatives or other health related benefits and services, licensing, and conducting or arranging for other business activities. For example, I may share your PHI with third parties that perform various business activities (e.g., billing or transcription services) provided I have a written contract with the business that requires it to safeguard the privacy of your PHI. For training or teaching purposes PHI will be disclosed only with your authorization.

<u>Required by Law.</u> Under the law, I must make disclosures of your PHI to you upon your request. In addition, I must make disclosures to the Secretary of the Department of Health and Human Services for the purpose of investigating or determining our compliance with the requirements of the Privacy Rule.

# Following is a list of the categories of uses and disclosures permitted by HIPAA without an authorization:

### Abuse and Neglect Judicial and Administrative Proceedings Emergencies

Law Enforcement National Security Public Safety (Duty to Warn)

<u>Without Authorization:</u> Applicable law and ethical standards permit us to disclose information about you without your authorization only in a limited number of other situations. The types of uses and disclosures that may be made without your authorization are those that are:

- Required by law, such as the mandatory reporting of child abuse or neglect or mandatory government agency audits or investigations (such as the social work licensing board or health department).
- Required by court
- Necessary to prevent or lessen a serious and imminent threat to the health or safety of a person or the public. If information is disclosed to prevent or lessen a serious threat, it will be disclosed to a person or persons reasonably able to prevent or lessen the threat, including the target of the threat.

<u>Verbal Permission</u>: I may use or disclose your information to family members that are directly involved in your treatment with your verbal permission.

<u>With Authorization</u>: Uses and disclosures not specifically permitted by applicable law will be made only with your authorization, which may be revoked.

## YOUR RIGHTS REGARDING YOUR PHI

You have the following rights regarding your personal PHI maintained by our office. To exercise any of these rights, please submit your request in writing to Natasha Wills DNP, ARNP at 1700 NW Gilman Blvd.Ste.205, Issaquah, WA 98027:

- **Right of Access to Inspect and Copy.** You have the right, which may be restricted only in exceptional circumstances, to inspect and copy PHI that may be used to make decisions about your care. Your right to inspect and copy PHI will be restricted only in those situations where there is compelling evidence that access would cause serious harm to you. I may charge a reasonable, cost-based fee for copies.
- **Right to Amend.** If you feel that the PHI I have about you is incorrect or incomplete, you may ask us to amend the information, although I am not required to agree to the amendment.
- **Right to an Accounting of Disclosures**. You have the right to request an accounting of certain of the disclosures that I make of your PHI. I may charge you a reasonable fee if you request more than one accounting in any 12-month period.
- **Right to Request Restrictions.** You have the right to request a restriction or limitation on the use or disclosure of your PHI for treatment, payment, or health care operations. I am not required to agree to your request.
- **Right to Request Confidential Communication**. You have the right to request that I communicate with you about medical matters in a certain way or at a certain location.
- Right to Choose Someone to Act for You. If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- **Right to a Copy of this Notice.** You have the right to obtain a paper copy of this notice from me, upon request, even if you have agreed to accept this notice electronically.
- Electronic Transactions Standards.

## **COMPLAINTS**

You can complain if you feel I have violated your rights by contacting me using the information on page 1. You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775, or visiting www.hhs.gov/ocr/privacy/hipaa/complaints. I will not retaliate against you for filing a complaint.